

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Keith Calton

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment: 15/02/2022 4:52 PM Good Afternoon,

I use Ryde Harbour on a very regular basis over Spring, Summer and Autumn and often bring my grandchildren with me.

As the situation is at the moment there are often young people drinking and making noise till the early hours of the morning usually quieting down around midnight but if drinking and music are to be allowed till well after midnight it will make staying at Ryde untenable and encourage customers to congregate there after other facilities close.

I use the restaurants and Shops in Ryde and of course the beaches and having spoken to many other visitors, know their feelings are the same as mine.

Sincerely,
Keith Calton

Comments for Licensing Application 22/00091/LAPVAR

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Stewart Churchyard

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance

Comment: 15/02/2022 7:42 PM The music that comes out of this place is way too loud as it is, if licensing hours were to be extended this would ruin the peace and serenity of Ryde Harbour.

[REDACTED]

[REDACTED]

White, Emma

From: Sheralyn [REDACTED]
Sent: 17 February 2022 11:16
To: Licensing
Cc: [REDACTED]
Subject: Objection to The Harbour House, Ryde licensing extension

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Hello, (Case Officer Shane Batchelor)

I would like to place an objection to the Harbour House, Ryde licence extension for music, food and alcohol to be served until 01.30 am (ref 22/00091/LAPVAR)
Last year they had a late night event that was so loud - none of the local residents could get any sleep. Obviously, in the summer, we all have our windows open for cooler air - but even with the windows shut - you could still hear the thumping of the bass. Please do not let this application pass as it would create great disruption in the local community.

Best,
Sheralyn Austin-Gagne
[REDACTED]

--
Sheralyn

"Each friend represents a world in us, a world possibly not born until they arrive, and it is only by this meeting that a new world is born." Anais Nin

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Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Ms Kate Rosewarne

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment: 15/02/2022 7:48 PM Harbour house has lack of respect for their neighbours and the environment with loud music and the constant rubbish outside the premises with broken glass, cigarette butts, and vomit.

An even later license would be a detriment to our area for my young family, local residents and holiday makers that stay nearby in the local hotels and B&B's.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Ms sarah medley

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Nuisance
- Safety

Comment: 15/02/2022 7:26 PM Last summer on the 31st July 2021, I

The volume of music was so high my windows were physically shaking. I called to ask them to turn it down, explaining that the music was keeping my toddler awake - they were rude and said they "had a license so there was nothing I could do about it".

The rubbish and broken glass in the surrounding area the next morning was hazardous to children and animals as they hadn't cleaned up after their customers.

The Harbour House frequently has piles of rubbish left outside for weeks on end, one day I picked over 100 plastic cups out of Ryde Harbour that had been discarded by their customers,

I feel they lack respect for their neighbours, the environment and the community, it does not seem likely they will be responsible with such a late license and that issues such as these listed will only increase.

Bronwyn Hamilton – Brown

Harbour House 21/00851/LAPVDP

The objection to this application arises because I am a resident living directly opposite Harbour House and have experienced, adversely, the effects of the previous and repeated transgressions of the business over three years. Above my flat, I also have a thriving holiday let. Both of these flats face the seaside; having full view of the activities that happen at the business. The properties are grade II listed, therefore they have large single glazed windows and french doors on the ground floor. Noise from the premises cannot be avoided. The other thirteen flats within Richmond House similarly suffer from noise pollution and disturbances.

Since the awarding of licensing in 2018 to Leigh Hyatt and Karl Harding, with the specific licensing objectives detailed, there have been a number of applications to extend the licence. Their initial licence was awarded on the basis that there would be calm background music in a tasteful and quality venue. In such a short time, the escalation to a venue for heavy drinking and loud rave music has been dramatic.

The difficulties local and immediate neighbours, tourists and visitors have had to bear with include:

Public Nuisance

On two occasions, I have been accompanied by the police to Harbour House to request extreme music volumes lowered and loutish behaviour by customers to be curtailed. This accompaniment was necessary as previous friendly requests (by myself and my neighbour) to Karl Harding were met with hostility and aggression. Mr Harding and his close friends advised us, repeatedly, to move house and area.

The most notable disruptive event took place in August 2021, last summer, when the music, coming from a purpose built raised stage (above the property) with a DJ and additional loudspeakers, was repetitive with predominant bass tones, lasted for at least thirteen hours. The reverberation within the properties of Richmond House, the Esplanade, The Strand, Dover Street, in The Ryde Castle, boats within the harbour, and other surrounding areas was such that there was no escape. One elderly lady, in her eighties, approached Harbour House late in the evening, in her nightdress, to beg them to stop the noise.

On this particular evening, I was so beside myself that I couldn't sleep, watch the television, have my doors or windows open, on one of our hottest summer days - it was torture. I was incredibly distressed. Normally, I am a strong and confident individual, however, this intrusion into my life had disturbed me, beyond anything I had ever experienced, mostly because it was unrelenting and prolonged. I am still surprised at how unsettling and distressing noise can be. Because of the loud speakers and

microphones, it felt like I was being shouted at, continually. At 3pm I invited our local councillor, Karen Lucioni to my home, she was alarmed as she had heard the music from the Strand, and found it incredibly loud. Indeed, I downloaded a decibel app and recorded constant decibels (within my home) in excess of 70, during the day, however this reached over 85 at some points. I have recordings and graphs to show, if these are necessary. Given that the licensing committee in September 2020 had said that the noise/music should be: 'no more than barely audible at the nearest residential properties', this was a direct contravention of what the management had been told, just a year previously.

At 1am that same evening, I noticed a chap standing near the car park of our property. This man was the Environmental Health officer, Daniel Power, who was monitoring noise levels because of the multiple complaints made. After being invited, he entered my property and recorded levels which were far and above acceptable levels. The vibrations could be felt through wooden floors and even in the internal bathroom; it was extremely loud. Thankfully, after his visit to me, he managed to get Karl Harding to reduce the bass and overall levels, which were better, but still uncomfortable. This was not an isolated incident and a repeat of previous years.

In August 2020, when the government relaxed Covid restrictions, outdoor businesses were allowed to serve alcohol. The explosion of drunk customers, who were crowded, in massive numbers, standing, sprawling and congregating on the walls of the Harbour meant that it was impossible to pass as a pedestrian with appropriate social distancing or without feeling intimidated. One such incident was reported in the local newspaper. I had tried to walk past the harbour wall with my young grandson, who was on his bicycle, however, this was impossible and unsafe. Later in early evening my son was returning a kayak to the harbour side, he saw one young lady urinating by the wall, being shielded by two friends, they were giggling and very drunk. The rubbish that was left in the harbour itself, on the paths, and on common areas is well documented by local residents. The police were repeatedly called.

After the intervention by the Environmental Health Officer, Daniel Power, I breathed again, my anxiety had subsided. My constant worry had been that my holiday let business reviews would be adversely affected and consequently my livelihood destroyed, along with my well being and right to live in relative peace which had been a continual concern. Therefore, the news that there is another permanent application to have music until 1.30 am, every night of the week, and drinking until this time, disturbs and upsets me tremendously. There is no trust by any of the fifteen residents in Richmond House, that the management will abide by the words in their licensing objectives, as they have proved, time and again, that they cannot. There is a flagrant disregard for residents.

Whilst I would, wholeheartedly, promote the business interest and encourage the leisure industry on the Island, like the Ryde Castle (which is two doors away and is respectful to residents as it is law abiding, has live music and is fun!), unfortunately, I cannot support further extension to the Harbour House license. I plead with you to acknowledge the comfort of the elderly residents (one of them is a housebound 94 year old) within our building and our elderly neighbours, who have suffered greatly because of the location and the behaviour and attitude of this business, its staff and customers.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Gavin Gray

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance

Comment: 16/02/2022 5:08 PM I live on the Strand and have often had cause to be concerned at the amount of noise that comes from the bar. In the warmer months there is often screeching, shouting and screaming late at night. Last year during the summer, the premises held a music event which bombarded me, and local residents, with extremely loud dance music continuously for well over 12 hours, until late at night.

Extending the licensing hours will just add more misery to local residents as customers move from the town to the esplanade late at night, usually in a drunken state.

Then there is the impact on the harbour users, including children, who pay fees to stay on their boats overnight. They should not be subjected to the kind of noise nuisance that an extension to hours will create, not just from music, but from the public using the venue.

The proprietor has little regard for the local area and seems to do nothing to calm his customers as they are on, or leave, his premises.

This extension should not go ahead.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Eirwen Driver

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance

Comment: 17/02/2022 3:26 PM A licence until 1.30am is completely unacceptable in this area. The inevitable noise, drunken behaviour and resultant mess of discarded glasses etc. is entirely inappropriate in what is generally a family oriented location. Clear up the following day has not been a priority to date so is unlikely to improve if they are working even later the night before. The prospect of loud music, shouting and unruly, fuel-induced behaviour on a regular basis, in the early hours of the morning, would not only infuriate permanent residents but would surely alienate the life-blood of the Island: visiting families with young children. What image do you wish to project to tourists? Broken glass along the seafront? Late night (or rather, early morning) noise pollution on a regular basis? Please do not grant this extended hours licence under any circumstances.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Miss Lisa Richardson

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Nuisance
- Safety

Comment: 19/02/2022 5:49 PM This should be a family orientated area, not an area for alcohol induced behaviour, which will only get worse with the this application being granted.

The beach, Peter pans, trampolines, eastern gardens are for the children and their families to enjoy.....

Please do not grant this application.

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Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr paul morgan

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance

Comment: 19/02/2022 6:23 PM I am opposed to a change in license because of the very real potential for increased noise created during the early hours of the morning. ~~Extended hours will~~

~~increase the number of businesses with extended hours operating in the area and this will~~

Comments for Licensing Application 22/00091/LAPVAR

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Colin Webb

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime

Comment: 20/02/2022 10:19 PM Ever since this place has opened there has been music played at extremely loud levels . There has been litter everywhere , a lot of which gets thrown into the harbour .

[REDACTED]
[REDACTED]
[REDACTED] . It has been a blight on the harbour area , putting off young families who dont want to walk past loud music and a load of drunks . Any extension of hours will be detrimental to the area , as it should be for everyone, not just people who want a party area to get drunk listening to loud so called music (even in the daytime !) [REDACTED]
[REDACTED]

Comments for Licensing Application 22/00091/LAPVAR

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Miss Fiona Fraser

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance

Comment:20/02/2022 7:15 PM I live close to the Harbour House and use it. However the music is becoming louder and louder and causes a nuisance to the Ryde Harbour users and the residents who live close by. Ryde already has a problem in the summer with drunken anti social behaviour and I do not believe extending music and drinking hours is going to help this and will negatively impact the residents and community. I don't believe this application should be approved and strongly object.

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Miss Lisa Carter

Address: Not Available

Comment Details

Commenter Type: Councillor

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance

Comment:20/02/2022 9:06 AM I personally love Harbour House and have enjoyed partying there during Pride and in the summer. I think the Dj nights have been great fun, however I am aware of the nuisance it can be to the neighbours and I think extending the license for the entire week is not fair to the local residents. Perhaps an extension just for Saturdays could be a good compromise?

White, Emma

From: david spyer [REDACTED]
Sent: 20 February 2022 09:30
To: Licensing
Subject: Extension of licences for Harbour House Ryde

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Further information can be found [here](#).

Dear Sir/Madam

I would like to lodge my objection to the referenced application.

My home is directly across from Harbour House. In the summer when they play loud music there it is impossible to sleep in my bedroom should I need the windows open because of the heat. Whilst this is acceptable up to midnight, and I have no wish to spoil young people's enjoyment, I think that midnight is a reasonable cut-off time.

I also get bottles and other rubbish thrown over my wall by people who are leaving Harbour House. They are invariably very noisy and I would like to be able to sleep after midnight. Anything later than this is a public nuisance.

Many thanks for your consideration.

David Spyer
[REDACTED]

White, Emma

From: Mandy Cooper [REDACTED]
Sent: 18 February 2022 17:50
To: Licensing
Subject: Objection to licence extension

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licensing@iow.gov.uk

Application Reference:	22/00091/LAPVAR
Address:	Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA
Licence Category:	Premises Licence Variation
Application Type:	Variation

Comment reasons: Noise Nuisance/Children/ Crime/Safety

Unfortunately, Harbour House has not shown respect to us its neighbours and caused us major disturbance last season.

Music played at Harbour House is excessively loud that it can be heard clearly from our house. It is disturbing and impossible to go to sleep when music is played so loud after 10pm. Noise from conversations & music from the Harbour House drifts here to our house and is an interruption of our life. Music is played at Harbour House so loud it generally wakes my granddaughter from sleep. The music played is played so loud that it is necessary for patrons to shout over it to be heard. The music is played so loud that a conversation cannot be continued whilst walking past Harbour House.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

The current licence is detrimental to us, our neighbours, local residents and holiday makers that stay nearby in the local hotels, B&B & self-catering. Extending the hours would just be a disaster to us, please consider reducing the hours, noise levels and decibel levels.

In summary Harbour House are a huge interruption to our peaceful living, too noisy, too many people and it already goes on past 10pm, too late and takes away our joy of the harbour area and shows Ryde Town in a bad light.

Mandy Cooper
Neighbour
[REDACTED]

White, Emma

From: Melvyn Wallis [REDACTED]
Sent: 18 February 2022 17:55
To: Licensing
Subject: Re: Objection to licence extension 22/00091/LAPVAR Harbour House

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Please could confirm by email that you will lodge this as an objection?

licensing@iow.gov.uk

Application Reference:	22/00091/LAPVAR
Address:	Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA
Licence Category:	Premises Licence Variation
Application Type:	Variation

Comment reasons: Noise Nuisance/Children/ Crime/Safety

Unfortunately, Harbour House has not shown respect to us its neighbours and caused us major disturbance last season.

Music played at Harbour House is excessively loud that it can be heard clearly from our house. It is disturbing and impossible to go to sleep when music is played so loud after 10pm. Noise from conversations & music from the Harbour House drifts here to our house and is an interruption of our life. Music is played at Harbour House so loud it generally wakes my granddaughter from sleep. The music played is played so loud that it is necessary for patrons to shout over it to be heard. The music is played so loud that a conversation cannot be continued whilst walking past Harbour House.

[REDACTED]

The current licence is detrimental to us, our neighbours, local residents and holiday makers that stay nearby in the local hotels, B&B & self-catering. Extending the hours would just be a disaster to us, please consider reducing the hours, noise levels and decibel levels.

In summary Harbour House are a huge interruption to our peaceful living, too noisy, too many people and it already goes on past 10pm, too late and takes away our joy of the harbour area and shows Ryde Town in a bad light.

Melvyn Wallis
Neighbour
[REDACTED]

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Ms CHRISTINE DELANNOY

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment:21/02/2022 8:03 PM I object to the extension of the licencing hours due to the late night noise nuisance as the music bellows across the road to the residential houses. The location of the premises a few steps from the harbour and beach is a dangerous location to have late night revellers and is not in the normal location for security/police patrols. It would also be very noisy for any sailors who are staying in the harbour overnight.

White, Emma

From: Lesley Ramsden [REDACTED]
Sent: 22 February 2022 14:57
To: Licensing
Subject: FAO Shane batchelor

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22/00091/LAPVAR Harbour House

Lesley Ramsden
[REDACTED]

We would like to object to the late night license. As a compromise 1 night per week possibly. We have no objection for people having a successful business and respect the improvements that have been made on the harbour front however the volume of music played is unbearably loud within our property and this is why we are objecting.

Sent from [Mail](#) for Windows

White, Emma

From: [REDACTED]
Sent: 22 February 2022 15:13
To: Licensing
Subject: Harbour House Shane Batchelor

This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Further information can be found <https://wightnet.iow.gov.uk/wightnetcontent/cybersecurity/>

I would like to oppose the application for late night opening at Harbour House. Last year they were given a temporary late licence and the volume of music was very loud, the windows in our flat were vibrating with the bass of the music then when the music finally stopped there were lots of drunken, loud people dispersing until the early hours of the morning. When there are big events at harbour house there is always a lot of rubbish left lying around the next day and the green next to Peter pans where children play and dogs walk is covered in rubbish. Peter pans playground is a great attraction for families and children so I believe the area should be kept a clean and tidy environment for all. [REDACTED]

Many thanks
Lucy southwell

[REDACTED]
Sent from my iPhone

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Edward O'connell

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment: 22/02/2022 6:55 PM Harbour House since their opening have again and again shown that they have no regard for the local area, the environment, and local people.

They continually leave piles of rubbish outside and around their building, which often blows around and into the sea, or gets knocked over leaving broken glass and debris to harm animals and children. [REDACTED]

Last summer they were granted temporary late licenses which I think it's fair to say were a total failure. The music they played was so loud it was unbearable for ourselves, and every neighbour I talked with. The next day the rubbish was a disgrace.

Any extension to their license would clearly bring more of the same and would be totally unacceptable.

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr John McLagan

Address: Not Available

Comment Details

Commenter Type: Councillor

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance
- Safety

Comment:22/02/2022 1:14 PM I am objecting to this application [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]. Having been an early morning dog walker along the front I have noted that empty glasses and bottles are left overnight resulting in broken glass across the promenade. If the operators find it difficult to clear-up after an 11pm finish I expect it could be even worse if allowed to run through to 1-1.30am? [REDACTED]

[REDACTED]. I note another comment which suggests occasional late nights during the season might be compromise but even then I feel that proper consideration needs to be given to the regeneration of Ryde Marina..

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Robert Asquith

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment: 22/02/2022 9:46 AM I object.

The loud music could be heard late into the night clearly and annoyingly from The Strand in Summer 2021

A neighbour politely asked for the music to be turned down and was rudely refused.

Large groups of Rowdy youths regularly gather to drink there

piles of rubbish from this business gathering on the esplanade along with plastic cups blowing around and floating in the harbour this is unacceptable in a family area.

It would seem the owners of this establishment are not able to operate their business in a professional and courteous manner

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Edward Martin

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment:23/02/2022 10:17 PM I have been a berth holder in Ryde Harbour for over 10 years and strongly object to Harbour House having a 1:30 am extension to their drinks licence. My reasons for this are the first year Harbour House was open, it was an asset to Ryde, but then when it had late night opening, this is when things started to go wrong. It had drunks from other venues that closed earlier, with late head banking music. You could hear it ¼ of a mile away. [REDACTED]

[REDACTED] We have had bottles and lumps of concrete thrown at our boats. Drunks were getting on board the boats. Others ending up drinking on the seawall to 4 am, even later, partying with once again loud head banking music. This has caused myself and my wife a great deal of worry and distress. We want to enjoy using our boat and all of the other great things that Ryde has to offer.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Lee Martin

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment: 23/02/2022 9:59 PM I wish to object to this License Variation to extend the opening hours with music to 1:30 am. I am regular visitor to Ryde Marina and have been since the Marina originally opened.

[REDACTED]. The loud music attracts the wrong kind of people at the wrong time, they are often drunk, noisy and abusive. They stay on the promenade and sea wall after the venue has closed, with alcohol [REDACTED], until day light.

People have boarded my boat early hours of the morning, paralytic drunk and I have had to call to police, as they have threatened me with violence. The people who remain on the wall until day light have often thrown stones at my boat.

When the venue was a respectable restaurant, it was a pleasure and asset to have it as a facility near the Marina. I strongly object to the application to have extended opening hours, as a bar with music.

Comments for Licensing Application 22/00091/LAPVAR

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Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Steven Young

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment: 23/02/2022 8:14 PM I strongly object to this license application. This venue has shown time & again it has no respect for its neighbours. [REDACTED]. When it was given a temporary license last summer they put speakers on their roof and played music so loud that my children couldn't sleep until 2am, and they now want this license every day of the week all year around. Their customers continue to drink, scream and fight in the road right outside the residential properties way beyond closing time.

In the middle of the day we have had drunken, bloodied faced customers chased through our garden by other drunken customers brandishing bottles, followed by Harbour House staff. Terrifying my young daughters.

[REDACTED]

[REDACTED]

[REDACTED]

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Anna Manning

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance

Comment:23/02/2022 11:40 AM I object to the application to extend the licence for serving alcohol and for extended opening due to noise and nuisance that the bar already has. I have a bit in Ryde Harbour and last Summer the noise late into the evening was very loud and made it impossible to stay on the boat to sleep with my young son. The behaviour of those in the bar was not pleasant, lots of drunk people wandering around the seafront made us feel unsafe. There are many visitors to the harbour in the summer months and plenty of permanent and visitor berth holders have their stay disrupted by noise and antisocial behaviour.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Esra Young

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment:23/02/2022 12:28 PM I strongly object to all applications. As a resident on The Strand, we have experienced countless incidents from Harbour House from rowdy drunks trespassing and fighting on our property having being chased by Harbour House staff to our driveway being blocked by staff from Harbour House. The music is unacceptably loud as is the noise levels of the customers carrying on drinking way past the closing times. Police are often called as are noise control from the council who confirmed numerous times that the noise levels were unacceptable. This is a residential area that has been subject to very unpleasant incidents as a direct result of Harbour Houses disrespect for any of the residents in the area. Broken glass, aggressive drunk customers, damage to property would be a regular occurrence that is not welcome. Please do not allow any further disturbances that would inevitably occur should you grant these licences.

White, Emma

From: Jennifer Rees [mailto:j.rees@...]
Sent: 24 February 2022 16:49
To: Licensing
Subject: Harbour House ref. 22/00091/LAPVAR

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Further information can be found [here](#).

Dear Sir or Madam,

I feel that the above application should be refused. Loud music is unacceptable as this is largely a residential area and people are entitled to undisturbed sleep and rest. During the daytime, shift workers must be shown consideration also. The extension for the sale of alcohol would inevitably bring public nuisance problems as we have already experienced from this premises.

The premises are situated adjacent to the seafront footpath and children's entertainments, and both adults and children should not be subjected to rowdy behaviour drunken customers as in the past.

Thank you for your time.

Regards,
Jennifer Rees (Mrs)

Sent from [Mail](#) for Windows

White, Emma

From: John Smith <[REDACTED]>
Sent: 24 February 2022 14:29
To: Licensing
Subject: Harbour Lights Esplanade Ryde

This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Further information can be found <https://wightnet.iow.gov.uk/wightnetcontent/cybersecurity/>

Dear Sir,

I am rather concerned that the 'Harbour Lights Bar' on the Esplanade Ryde is applying for an extension to their licensing times to 1.30am during the week and weekends.

When the bar closed at 11.30pm previously it was often not until 1-1.30am that the area was cleared and residual noise and rowdy disturbance abated.

I do not want to interfere with the licensee making a living but, do not think he should do so to the detriment of local residents.

I remain

Yours sincerely,

J.S. Smith

[REDACTED]

[REDACTED]

[REDACTED]

White, Emma

From: RR Haywood [REDACTED]
Sent: 24 February 2022 10:35
To: Licensing
Subject: 22/00091/LAPVAR objection to Harbour House

Dear sir, Ma'am,

I would like to object to the application by HARBOUR HOUSE. ESPLANADE, RYDE to extend their licensing / trading hours.

I am a local resident. I live in Dover Street and walk past Harbour House at least once a day.

[REDACTED]

There is always broken glass outside. This is as a result of glasses / bottles not cleared away and being thrown around. This is a very clear danger to dogs and children.

There is always a constant state of rubbish left strewn around, including straws, bottle caps and other items coming from Harbour House. The rubbish bags and generated waste are often dumped towards the back area next to the fishing club and left on the floor, creating a perfect environment for rats and infestations.

[REDACTED] In addition to very aggressive actions of the patrons visiting this establishment. It makes it very uncomfortable to enjoy a walk past Harbour House without being glared at, shouted at [REDACTED] by drinkers from Harbour House using the sea wall as seating or a bar.

There have also been countless fights and constant abusive and threatening language heard coming from Harbour House.

[REDACTED]

The seafront of Ryde is one of the town's greatest assets, and it should be treated with respect and be able to be enjoyed by everyone. Not just for a few drunken thugs.

[REDACTED]

Mr Haywood
[REDACTED]
[REDACTED]
[REDACTED]

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Paul Bramley

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment: 24/02/2022 12:02 PM

[REDACTED]
[REDACTED]
[REDACTED]. The loud music is not to everyone's taste.. also being mainly outdoors the sound will travel further than the indoor clubs in Ryde.

The amount of litter and overspill into the harbour is ridiculous. Morning dog walkers have to be careful of the broken glass, last time it was open. Now it will only be worse if this is granted. There will be many fights, slander and abusive behaviour outside, for anyone wishing to walk past.

Yes the Island needs tourists.. but not of this nature late at night.

Midnite at the latest I would say for this venue. It is too open and will attract the wrong people late at night. [REDACTED]

But the worst will be broken glass, and other litter, including cigarette butts, [REDACTED]

[REDACTED], for our tourists to witness.. I

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Anne Axford

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment: 24/02/2022 10:49 AM The potential for broken glass, [REDACTED] nuisance to those living on the Esplanade through noise (loud music, shouting, fighting etc) is already known to exist with the existing hours. Extending the hours will just increase the likelihood of all of these. Those living on the Esplanade deserve to be able to enjoy their homes without the noise and disturbance, and the detriment to the environment, and the potential for criminal behaviour is worrying. There is already evidence that this establishment cannot manage the behaviour of those they sell alcohol to, and do not trouble to clear up after their customers, leaving the walkway a danger to others. Please do not extend their licence - and go further and make conditions for them to show they can be responsible licensees.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Shirley Feeney

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment:24/02/2022 9:52 PM Every evening that they are open the noise is a nuisance to those living nearby. The music booms loudly up Dover Street, then there is shouting and fighting when people leave the premises. Extending the hours will just increase the likelihood of all of these. It is distressing to listen to the late night music followed by the worry of shouting outside my home when I am trying to sleep. It affects my peace of mind when I hear their loud music as I know it is going to be a stressful night. Please do not extend their licence - and go further and make conditions for them to show they can be responsible licensees.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Other Reg Dennis

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment: 24/02/2022 9:27 AM I fully agree with other objectors, the venue causes disturbance by the loud music and nuisance by the amount of rubbish left outside, the owners make no attempt to clean up the mess.

Antisocial behaviour, vandalism and littering are occurring whenever the venue is open, [REDACTED]

[REDACTED]

Any attempt to contact them regarding noise is met by abuse.

Via email to licensing@iow.gov.uk
Licensing Applications
Isle of Wight Council
Newport
Isle of Wight

Jan Johnston
[REDACTED]
[REDACTED]

25 February 2022

Dear Sir or Madam

Reference: 22/00091/LAPVAR

Extension to Harbour House license to 1.30am

I am writing to strongly object to the above application as a local resident because of the following reasons:

[REDACTED]
[REDACTED]
[REDACTED] Loud music has continued ever since.

They have become a hotspot for antisocial behaviour, with sale of alcohol and littering which reached a hideous level during the pandemic, completely spoiling the area for everyone. It became a no-go area at night. Even now before any extension is permitted we hear drunken brawling and witness the aftermath along the seafront with broken bottles and anything not locked down simply thrown into the harbour. Harbour House [REDACTED] seem to do very little to mitigate against any of this, [REDACTED]
[REDACTED]
[REDACTED]

Ryde Town Council are about to raise harbour fees and have great plans to improve this facility for visitors and locals (who will put money into Harbour House as well as the wider town), but it is totally counter-productive to further promote a job environment where people including boat-owning visitors cannot enjoy at least a reasonable time to sleep. 11.30pm is late enough and still gives a margin for revellers to realise they need to move on/go home.

I would appreciate my views being considered in view of this application.

Yours faithfully

Jan Johnston

White, Emma

From: Liz O'Doherty [REDACTED]
Sent: 25 February 2022 17:53
To: Licensing

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Further information can be found [here](#).

I strongly object to the Late License applied for by Harbour House on Ryde Esplanade. The noise, mess and foul language that residents in the vicinity have to put up with is untenable. A neighbour and myself went down last summer to ask them very nicely if they would please turn their music down and were then met with a barrage of aggression, we were told that we should move if we Don't like it [REDACTED]. Please please take notice of objections so people like me can actually enjoy my summer. Thankyou .

White, Emma

From: Mark Rees <[REDACTED]>
Sent: 25 February 2022 11.05
To: Licensing
Subject: Harbour House Application ref: 22/00091/LAPVAR

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Further information can be found [here](#).

Dear Mr Bachelor,

I am writing to express my concern over the above application.

I feel it should be refused for the following reasons:

- [REDACTED]
- To have music outside is completely unacceptable – in July 2021 there was an external sound system and the noise could be felt through our double glazing and it was impossible to sleep even on the opposite side of the house to the seafront. Complaints were ignored, even when the environmental Health officer asked for the volume to be turned down.
- [REDACTED]
- This is a largely residential area and residents get up early for work. They do not want to be forced to go to bed later and have less sleep because of the public nuisance of noise from drunken customers and music.
- [REDACTED]
- [REDACTED]

Thank you for your time.

Yours sincerely,

Mark Rees

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr John Mooney

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment:25/02/2022 10:34 PM I write to object to the application by Harbour House, Ryde to extend their licensing hours. Residents and holidaymakers have already suffered in terms of excessively loud music, drunken behaviour, broken glass outside the building, objects being thrown into the marina and members of the public being abused by customers. People walking along the harbour promenade have to avoid broken glass in the mornings, what a reputation that gives Ryde as a holiday destination! Staying open late,the place acts as a beacon for those who seek even more alcohol when other places have closed under NORMAL licensing hours

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] Please do not approve this application.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Fiona Hancock

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance

Comment: 25/02/2022 11:46 PM Harbour House markets itself as a "beach bar and grill" not a night club which is how it is operating, playing loud booming base music until the early hours. It was awful last summer the music was far too loud, waking my children who then found it impossible to sleep.

[REDACTED]

[REDACTED] If it's this bad when the licence is until 11:30 I dread to think of the unpleasantness if allowed a late licence. If Harbour House want to operate like a nightclub they should pay rent for a property with walls and a roof and not operate in an open air venue, the noise from which causes distress and upset to the local neighbourhood.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Ms Suzanne Clarke

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment: 25/02/2022 5:53 PM I wish to strongly object to this license application. This venue is directly across the street from a large residential area where many families live. Extending the licencing hours and the playing of music to 1:30am will cause excessive noise and promote drunken behaviour. It will be a nuisance to all residents. [REDACTED]

[REDACTED]

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Alex Marshall

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment:26/02/2022 3:51 PM I live in a flat directly opposite Harbour House. Previous late openings have resulted in excessive noise, fights between customers and disturbances into the early hours of the morning. I have witnessed abusive behaviour by drunken customers.

The building design and construction is not suited to loud music. I have been kept awake into the early hours by the very loud base from the music. I and guests staying at my flat have experienced severe noise, nuisance and disorder coming from Harbour House on many occasions.


I strongly object.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Elizabeth Tatham

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Nuisance
- Safety

Comment: 27/02/2022 12:50 PM As a resident of Ryde whose family use this area around the beach and Harbour I have seen first hand the nuisance caused by this establishment including unacceptable levels of noise, litter and intimidating behaviour. As a predominantly outdoor venue it is very hard to control the above and any permanent license granted past 11pm would only cause these issues to increase, particularly as it seems the proprietors are not willing to seriously address the residents' objections

[REDACTED]

[REDACTED]

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Elizabeth Sturton

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Nuisance
- Safety

Comment: 28/02/2022 11:18 PM

[REDACTED] It will lead to even greater unsociable noise and disturbance in an area where people are seeking to live. The buildings (Listed) have restrictions limiting the noise insulation possible, and in any event in warmer evenings we do not want to have windows closed to try to reduce noise from music and people drinking. Last summer the activities went on beyond the set times as people carried on drinking and getting louder. [REDACTED]

[REDACTED]
The walkway becomes inaccessible to most members of the public and can be intimidating. Sleep is disturbed and children in the area are kept awake. There are a number of children in the area requiring sleep in order to prepare for major exams.
[REDACTED]

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Jane Pearce

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Children
- Crime
- Nuisance
- Safety

Comment: 28/02/2022 11:58 PM I object to this licensing application.

The noise levels from the music keeps our young children awake until the small hours and then they are then further exposed to the abusive language, screaming, and fighting on the green and in the gardens. [REDACTED]

[REDACTED]

This behaviour is not limited to night time, the crowds that gather often during the day can be just as rowdy, using foul language and drunken behaviour.

[REDACTED]

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Miss Diana Moseley

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment: 28/02/2022 3:03 PM Harbour House is primarily an outside venue, and to have loud nightclub music playing to 1.30am seven nights week will be noise pollution to local residential households . Let alone the potential encouragement for anti-social behaviour, with drunkenness [REDACTED] incidents in a very public area as the Ryde Harbour location. Many people and families, especially in the summer months , use the harbour area for late evening walks and recreation. I would question the safety for people who may well be harassed and upset by the possible antics of drinking clients and loud stressful noise from the venue. Such late licensing would be irresponsible and further degrade Ryde seafront esplanade and harbour area.

White, Emma

From: David Hill [REDACTED]
Sent: 28 February 2022 16:55
To: Licensing
Subject: Harbour House

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Reference 22/00091/LAPVAR

Mr DE & Mrs M Hill, [REDACTED]

The details of the application by Harbour House are totally unacceptable. The main problem will be the "music" with excessive noise levels which now would start at 9am and continue nonstop till 1-30am. All of this time you will have the sale of alcohol, the result of which will be a large number of drunks shouting, using obscene language, leaving rubbish everywhere and this will go on all day. This behaviour would continue well after 1-30am as it has done in the past. This situation has caused us unacceptable living conditions, worry and concern our building being used as a toilet - this would be no different in the future. [REDACTED]

[REDACTED] The owner has no consideration for those of us who live in this area. We sincerely hope this application will be rejected.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mr Andrew Lucas

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance
- Safety

Comment: 28/02/2022 6:00 PM We have been near neighbours of Harbour house since it opened as a café. However in recent years, specifically since the covid restrictions on indoor venues were introduced, what was a pleasant seafront eatery became a very loud, rowdy late night, hard drinking destination for those who still need alcohol way into the night. The fact that most of the activity - drinking, dancing, fighting, vandalism and very loud music - take place outside means that the disturbance to local residents is massive. A seven day 1.30am license to serve alcohol and to play loud music would, I am sure, affect and antagonise local householders unacceptably and possibly cause consequential public order issues. During the summer of 2021 amplifiers and speakers were mounted on the roof of Harbour House and music played until past 2am - the owners paying little attention to those locals who contacted them requesting that the volume be turned down. Blues'n'twos get ready if this application is successful.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Gillian Martill

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance

Comment:28/02/2022 10:08 AM I write to object against the recent license application from Harbour House Beach Bar and Grill on Ryde Harbour. Last time they had a temporary licence the noise was appalling. They placed their speakers on the roof pointing towards the residents.

Harbour House is essentially an outdoor venue with No curbs on sound other than permitted times and days. They ask for this outdoor 'festival' to extend 9.00 to 01.30 a.m. every night of the week.

!!! I am a frontline NHS worker on days,lates, and night shifts and need my sleep.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Mrs Suzanne Hillman

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance

Comment: 28/02/2022 10:53 PM I want to object against an extension to the licensing hours for Harbour House. [REDACTED]

[REDACTED]. The music last summer was played very loud and if that was to be extended I think my business would suffer also it's a children's funfair not a night club. On another note the people on the boats in Ryde Harbour would go elsewhere.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Ms Margaret Montgomerie

Address: Not Available

Comment Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance
- Safety

Comment: 28/02/2022 11:24 AM Please refuse this application to extend the opening hours of Harbour House Ryde.

Key objections: [REDACTED], noise, littering, safety and the perception of safety.

Within its existing operating hours this business is fast making the harbour a 'no go area'. An attractive scenic walk has become littered with plastic and glass from Harbour House. On occasion there have been signs of fights the night before in the piles of broken furniture and smashed windows. This does not feel safe and is not 'a good look' for a tourist Island.

In the evenings the area is to be avoided because many of the customers are raucous and belligerent and the noise levels are ear shattering [REDACTED]

[REDACTED] The noise fills the whole surrounding residential area which faces the sea.

The Isle of Wight and particularly Ryde cannot afford to let, what was previously an attractive part of its tourist offering become an out of control outdoor nightclub.

[REDACTED]

February 23rd 2022.

Ref: 22/00091/LAPVAR

Dear Sirs,

This is to express my strong opposition to the proposed extension of opening hours at the amusement park known as Harbour Lights or Peter Pan's Playground.

Surely there can be no need for alcohol and food to be on sale till 1.30 am? The majority of visitors to the Island are families with young children, who are not likely to be out so late, while residents can drink and eat at home late at night if they wish to.

Ryde is still a relatively peaceful town – don't let the profit motive spoil it - please.

Yours faithfully,

[REDACTED]

(Mrs R.A. Saltmarsh)

27 FEB 2022

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Rachel Sturton

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Nuisance
- Safety

Comment: 28/02/2022 9:30 PM Hello, I used to enjoy walking along the esplanade beside the harbour.

With all the people drinking and making a noise it is really uncomfortable. I cant go along that way when they are there, because there are too many people to get through and its frightening.

I also have a bedroom close and they make a horrible noise when they go past. I cant sleep properly with all the noise. They are often drunk and swearing. They are very noisy during the day sometimes, but it gets much worse at night.

22/00091/LAPVAR | Premises Licence Variation Harbour House, Ryde Esplanade.

Ryde Town Council have the following observation on the Premises Licence Variation for Harbour House.

Ryde Town Council have in 2021 taken the lease for Eastern Gardens and will take Freehold ownership of Ryde Harbour from April 2022. RTC also own the skate park near to this establishment. Therefore, RTC have a vested interest in seeing that what happens in this area of the Esplanade is of positive benefit to the area and the community.

As a result of our own observation and numerous complaints from Ryde residents and visitors in the harbour RTC were made aware of numerous incidents including fighting, loud music / shouting, drinking outside of licencing periods, drunkenness, criminal damage and incidents of pollution into the harbour.

This has all happened under the present licencing constraints and will only get worse (ie later into the night and more intense) as it would be the only establishment with this licence in the area.

With respect to the 4 licencing principles RTC makes the following observations:

1. The prevention of crime and disorder.

Ryde Town Council have witnessed and been informed of numerous incidents of drunken behaviour and several incidents of violence and criminal damage.

2. Public Safety

Ryde Town Council have seen large amounts of broken glass left on the Esplanade outside this premises in the morning and in addition gangs of young drunken men have been witnessed late at night leaving this establishment in an uncontrolled manner.

3. The prevention of public nuisance

Ryde Town Council have been made aware by harbour users, visiting yachts and Ryde residents of the major disturbance that this premises causes to them with regard to late night loud noise and disturbance. In addition RTC staff have witnessed, whilst operating their own events on Eastern Gardens, behaviour from this businesses patrons which amounts to public nuisance.

4. The protection of Children from harm

Ryde Town Council have no direct evidence of harm to children although I am sure that they would have been kept awake and influenced by the witnessing of foul language and violence.

Conclusion

Ryde Town Council object to this application in the strongest terms and before any thought is given to this premises having its licence extended to longer hours, an effort should be made by the licencing authority and the licensee to make sure that the existing licencing restrictions are being properly adhered to.

Comments for Licensing Application 22/00091/LAPVAR

Application Summary

Application Number: 22/00091/LAPVAR

Address: Ryde Harbour Esplanade Ryde Isle Of Wight PO33 1JA

Proposal: Premises Licence Variation

Case Officer: Mr Shane Batchelor

Customer Details

Name: Ms Tracie Wilson

Address: Not Available

Comment Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Crime
- Nuisance
- Safety

Comment:01/03/2022 3:44 PM I'm greatly opposed to this application. When the Harbour House 1st opened, it was a nice establishment to have a drink and something to eat. This changed drastically during the pandemic and lockdown. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Last summer on one of the late party nights the loudness of the music was way above and beyond reasonable levels. The attitude of the manager is 'move if you don't like it' and seems to have little regard for neighbour.

I'm all for supporting local small businesses, but there has to be a compromise, with the owners being responsible.

Isle of Wight Council
Licensing Section
Jubilee Stores
The quay
Newport
Isle of Wight
PO30 2EH

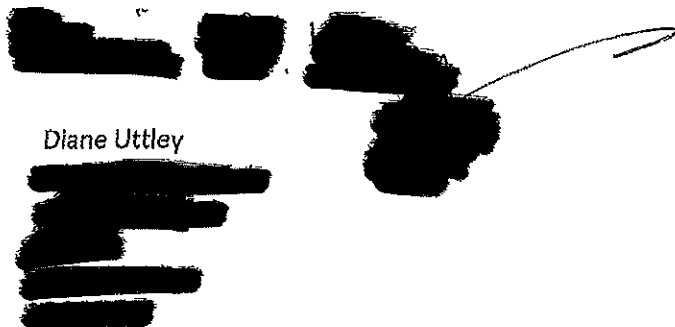
25th February 2022

Re: Harbour House Beach Bar & Grill on Ryde Harbour (PO33 1AJ)

Dear Sir or Madam,

I live on Castle Street which is in close proximity of the venue. (Just across the road).
Last summer 2021 the venue played excessively loud music until 1:30am.
The noise was such that it was impossible to conduct my normal evenings leisure & sleep.
I therefore object to the extension of any increase in the playing of music.

Yours Faithfully

A large area of the document is redacted with black ink. The redaction covers the signature and contact details of the sender. A handwritten flourish is visible to the right of the redacted area.

Diane Uttley

1 MAR 2022

Isle of Wight Council
Licensing Section
Jubilee Stores
The quay
Newport
Isle of Wight
PO30 2EH

25th February 2022

Re: Harbour House Beach Bar & Grill on Ryde Harbour (PO33 1AJ)

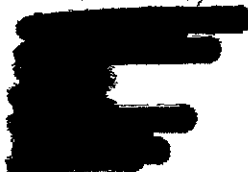
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I therefore object to the extension of any increase in the playing of music.

Yours Faithfully

A large, thick black redaction bar covers the signature area, obscuring the name and any handwritten notes.

Douglas Uttley

A large, thick black redaction bar covers the contact information, including the address and phone number.

. 1 MAR 2022

Batchelor, Shane

From: Batchelor, Shane
Sent: 08 March 2022 08:14
To: Batchelor, Shane
Subject: Harbour House late night license planning application

Switch-MessageId: 16670cfe9123408893e1b3259f0a0ff9

-----Original Message-----

From: Sarah Pickard <[REDACTED]>
Sent: 28 February 2022 10:41
To: Planning - Enquiries <Planning.Enquiries@iow.gov.uk>
Subject: Harbour House late night license planning application

This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Further information can be found <https://wightnet.iow.gov.uk/wightnetcontent/cybersecurity/>

Dear Sir/Madam

I want to object to the planning permission sought by Harbour House to have a license to serve alcohol until 1 30 am. This will not affect me personally but -

It will be very bad for the harbour/ marina as no boat will visit overnight more than once. These are generally small boat owners pottering about the Solent. They aren't looking for a sleepless night out. This will also reduce custom to other businesses near the front.

As in the past customers will not be restricted to the premises but will spill over onto the esplanade and the harbour wall.

Other visitors bringing their own, much cheaper, alcohol will be attracted to the lights and music.

The noise and drinking in the area will not end at 1.30am.

Harbour House is a nice venue and I wish it well, but not at 2 o'clock in the morning.

Regards

Sarah Pickard
[REDACTED]
[REDACTED]
[REDACTED]

Sent from my iPad